

SAP CV Jan-Martin Lichte

Year of birth	1966
Education	Physics diploma
Years of experience	27 years
Focus area	SAP ECC Order-to-Cash, Logistics (Processes and Customizing)
Roles	Consultant, Functional project lead
Industries	Consumer Goods, Chemical Industry, Oil&Gas, Pharma, Manufacturing
Systems	SAP ECC (SD, WM, MM, PM), SAP S/4 HANA, SAP Business ByDesign, ABAP/4, Java, PHP
Languages	German (mother tongue) English (fluent speaking and writing)

Project experience

05.2018 – today

SAP and process consulting

Consumer goods

System harmonization SAP ECC / Salesforce

Migration of a legacy system into SAP ECC and implementation of a CRM frontend

- Restructuring of customer master / partner functions / customer hierarchy for pricing
- Conceptual support for interface design and process optimization
- Coordination between local business and central IT
- Post Go Live support and optimization, master data cleanup

07.2018 – 07.2019

PMO and concept

Consumer goods

Introduction of a new condition system SAP ECC SD

Functional concept to harmonize the customer pricing conditions

- Harmonize cross business channels
- Transfer on-invoice to off-invoice
- Harmonize logistics surcharges
- Define and track customer performance

09.2017 – 05.2018

Project Lead

Oil&Gas

Implementation SAP Business ByDesign

As-Is analysis of processes and IT landscape

- Structured interviews
- Documentation and visualization
- Digitization study with optimization potentials

Full implementation of a new cloud ERP system

- Finance
- Purchasing
- Project Management

03.2017 – 05.2017

As-Is Analysis of processes and IT landscape

Process consultant

Sales, Purchasing, Warehouse, Finance

Specialized trade

- Structured interviews
- Documentation and visualization
- Digitization study with optimization potentials

04.2016 – 06.2016

As-Is Analysis of processes and IT landscape

Process consultant

Sales, Purchasing, Production

Manufacturing

- Structured interviews
- Documentation and visualization
- Digitization study with optimization potentials

03.2017 – 01.2018

Optimization of IT applications

Project lead

Implement new software and interfaces

Manufacturing

- Mobile App for quality documentation
- Interface between MS Navision and production control

11.2016 – 02.2017

As-Is Analysis of processes and IT landscape

Process consultant

Sales, Purchasing, Production

Manufacturing

- Structured interviews
- Documentation and visualization
- Digitization study with optimization potentials

08.2016 – 12.2016

Business Support for Customer Service (SAP ECC)

Solution Expert

Analyze and resolve problem situations in

Consumer goods

- EDI-Communication (ORDERS, DESADV, INVOIC)
- Business processes Order-to-Cash
 - Customer order / Sales BOMs

- Delivery
- Invoice

04.2016 – 06.2016

As-Is Analysis Order-to-Cash, Warehouse, Shipping

Process consultant

Manufacturing

- Visualize business processes
- Identify optimization potentials
- Create and prioritize mitigations

02.2015 – 12.2015

System harmonization SAP SD und EDI

Project lead

Consumer Goods

Team lead and Business Support for Customer Service department during Merge of two SAP ECC 6.0 Systems.

- Interims manager in Customer Service Team
- Analyze and document business processes
- Concept and test for necessary Change Requests
- Business Support before and after Go Live

05.2014 – 08.2014

Order-to-Cash Process review

Process consultant

Fertigungsindustrie

Create As-Is and To-Be concept via structured interviews in customer service department, during implementation of MS Axapta

- Review of planned changes to system landscape
- Create process overview with specific improvement opportunities and IT solutions

09.2013 – 03.2016

SAP Add-On for work safety, SAP ECC PM

Project lead

Oil & Gas

Project lead for implementation of an SAP Add-On for work safety

- Further optimizations and Add Ons
- Roll-Outs in 2 European sites

08.2013 – 09.2013

SAP SD EDI, CRM

Project lead

Consumer goods

Implementation of a web based application to monitor the Order-to-Cash process steps

06.2013 – 09.2013

Projektleitung

Öil & Gas

Implementation of a web frontend to SAP PM

Project lead for the development of a web frontend for the creation of risk assessments

07.2012 – 10.2012

Solution Expert

Pharma

Implementation of SAP ECC 6.0

Business support during full implementation of SAP ECC 6.0

- Process consulting / communication with IT
- Master data migration (customers, hierarchy, articles, pricing)
- Production support

05.2010 – 03.2013

Consultant

Automotive

Concept for complaints management for a B2B market place

SAP R/3 and E-Commerce consulting

- Implementation of a complaints cockpit in SAP
- XML interface to web application

01.2009 – 03.2013

Project lead

Oil & Gas

SAP Add-On for work Safety, SAP PM Consulting

Project lead for development of an SAP Add-On for work safety.

- Functional specification
- Integration into SAP PM Module
- Organize test and data migration
- Multiple releases in 3 years
- Roll-Out in 3 locations

08.2008 – 12.2008

Solution Expert

Automotive

Support Order-to-cash via EDI, SAP SD / EDI

02.2007 – 07.2008

Development of a web based application for order monitoring, SAP SD / CRM

Project lead

Consumer goods

06.2006 – 10.2006

Concept and implementation for European SAP CRM project

Project lead

Manufacturing

05.2004 – 05.2006

Functional project lead LE-WM in SAP ECC implementation

SAP WM Consultant

Chemical industry

01.2004 – 04.2004

B2B market place connectivity to SAP SD

Solution Expert

Pharma

05.2003 – 08.2003

SAP R/3 Release change 4.6C to 4.7

Solution Expert

Manufacturing

06.2000 – 04.2004

Functional Consultant SD in SAP R/3 Implementation

Solution Expert

Manufacturing

05.2002 – 12.2002

SAP R/3 Add-On for Express delivery connectivity

1992 – 2000

Various SAP projects (SD, MM, PP, ABAP)